

2020 Annual Impact Report

For period July 1, 2019 - June 30, 2020



A safe place to heal and find hope for a better life.

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Fiscal year 2020 (July 1, 2019 -June 30, 2020) presented opportunities for fantastic growth and challenges due to the global pandemic. Our Annual Impact Report looks at the impact St. Mary's Home for Children had on the Rhode Island community during this time period.



Accomplishments



Residential Services



Outpatient Services



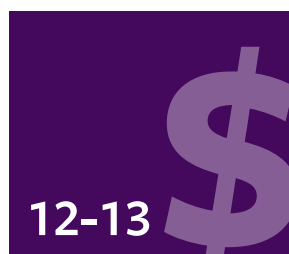
George N. Hunt
Campus School



Impact at a Glance



Leadership



Financials at a Glance



Donors at a Glance

Dear Friends,

We are pleased to present our Annual Impact Report and hope that you will gain a clear understanding of our work and its impact on those we serve. We are honored to have the opportunity to assist Rhode Island's most vulnerable and at-risk children, youth, families and adults – to have the privilege of doing meaningful work.

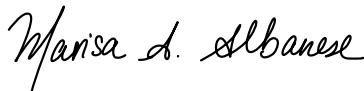
Not only do we present our accomplishments and financial information in this report, but also the stories of our clients to illustrate the impact of our efforts; the heart, perseverance and vitality of our organization. More importantly, we hope that the stories included in this report illuminate the resilience, potential and strength of our clients. When given an opportunity and provided compassion and quality treatment, those we serve can thrive.

We are proud of our amazing team and you can see comprehensive descriptions of our programs in this report – which show the depth and breadth of the many services we provide. We recognize that it does take a village to make it all happen. When you see the “Donors at a Glance” section of the report, you will see the members of our village – hundreds of individuals, businesses and foundations that support us and provide us with the resources required to meet the needs of those we serve.

Wishing you peace and health,



Carlene Casciano-McCann
Executive Director



Marisa A. Albanese
President, Board of Directors

“While Fiscal Year 2020 brought many new challenges, we have worked closely with our clients to overcome every obstacle and continue to meet our mission. With the help of our generous supporters we will continue to bring healing and hope to hundreds of Rhode Islanders.”

– Carlene Casciano-McCann

Accomplishments

Partnerships, Collaboration, and Prevention

Participated in a series of stories aired by WJAR-TV's **Studio 10** about mental health issues and solutions to help end the stigma on mental health.

Expanded our partnership with **Bikers Against Child Abuse** to serve more young victims of human trafficking.

Chaired the **RI Continuity of Care Group** of 8-to-10 agencies, which coordinates care, shares resources, and advocates for youth and families impacted by sexual abuse.

Served as a member of the **RI Human Trafficking Task Force**, a collaboration of federal, state, and local law enforcement agencies, which prosecutes offenders. St. Mary's provided expert training to professionals about Commercial Sexual Exploitation of Children.

Contributed to the **Building Bridges Initiative's** recent book: *Transforming Residential Interventions: Practical Strategies and Future Directions*, and conducted webinars for BBI with stakeholders in multiple states on family engagement and residential transformation.

Continued to be an active member of the **Rhode Island Coalition for Children and Families**.

Staffing and Performance

On-boarded new positions: Chief Operating Officer; Information Technology Director; Communications and Media Specialist; Performance and Quality Improvement Specialist. Also installed a new Campus School Administrator.

Increased performance and quality initiatives, ensuring that departments and programs are working towards improved quality and reporting data for future improvements.

Offered **clinical internship placements** for local college social work students.

Developed highly collaborative and clinically effective interdisciplinary teams to work on the front lines through the pandemic.

Restructured recruitment, hiring, onboarding, and orientation processes resulting in an increase in applications from highly-qualified individuals.

Awarded the **2020 "Exemplary" Worksite Health Award** from Blue Cross Blue Shield of Rhode Island for our workplace wellness programs.

Operations, IT, and infrastructure

In response to COVID-19 restrictions, successfully transitioned the **Outpatient Department** staff to working remotely and pivoted our **George N. Hunt Campus School** to distance learning including rolling out Chromebooks for every student.

Started the **Outcomes Project** which interviews caregivers of former residential clients at 6, 9, and 12 months post discharge to determine their current level of functioning. The surveys are analyzed to increase our program effectiveness.

Upgraded our physical plant through **capital improvement projects** with a focus on energy efficiency.

Raised funds for a **Master Plan** to be completed in FY 2021 to determine the future of our physical campus and infrastructure.

Migrated the agency to **GSuite by Google**, adding collaborative features such as a help desk and asset management which increased productivity, ensured risk mitigation, and offered savings on IT infrastructure — at no cost.

Upgraded our **Library** to include an interactive touchscreen and modern work area for virtual meetings and classes. Also secured grant funding to purchase books and materials for a **multi-cultural library** at our Campus School.

Crafted a **new resource handbook** for clients containing information on St. Mary's services and programs as well as community resources.

Developed and launched a **new website** and **newsletters** to enhance the agency's donor relations, marketing and communications reach.

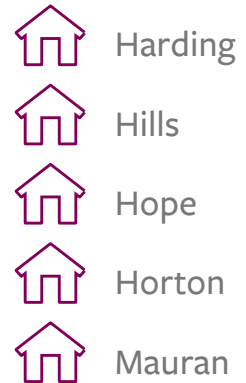
Residential Services

Our residential services provide treatment for youth ages 6-18 including a full range of individual, group, and family clinical services. Five houses (see right) on our campus provide living space for up to 37 youth at a time. We served 130 youth in residential.

Services offered include psychiatric evaluation, medication management, assessment, treatment planning, campus school, family search, discharge planning and aftercare services. Here is a summary of our residential services:

- **Psychiatric Residential Treatment Facilities (PRTF):** Three of our houses – Hope, Horton and Mauran – are classified PRTF. They are non-hospital facilities offering intensive inpatient services to youth with various mental health issues who are under age 21. The goal is to stabilize or improve a child's condition until therapeutic services are no longer needed. Youth will then step down to another group setting, foster home, or return to their family. These houses serve male, female, nonbinary, agender and transgender youth ages 6-18.
- **Acute Residential Services (ARTS):** Harding, the ARTS house, is a hospital step-down or diversion program which serves boys ages 6-13 and girls 6-18. ARTS includes intensive short-term stabilization and treatment (averaging 51 days per youth) after which youth will go home or into another residential setting.
- **Assessment and Stabilization Services:** Hills house serves teen girls and transgender youth ages 12-17. Services include clinical assessment, treatment planning, psychiatric services as needed, and individual, group and family therapy.

Our residential services are based on the principles of the national **Building Bridges Initiative (BBI)** which ensures that services and supports are family-driven, youth-guided, strength-based, culturally and linguistically competent, evidence and practice-informed and consistent with the research of sustained positive outcomes. These outcomes include: decreased readmission to congregate care, improved family relationships, home stability, and successfully living in the community. We provided aftercare services to 47 youth and their families.



youth served

130

ages served

6-18 years

“Despite the stresses of COVID-19, we have enjoyed a low turnover of clinicians due to the training, support, and growth opportunities we provide. Being a great place to work is important to St. Mary’s.”



– Patricia Olney-Murphy
Director of Clinical
Services



DJ's story

DJ was a boy searching for a family and a home he could call his own. He could no longer live with his biological family and at age 11, came to live at St. Mary's Home for Children where he received a variety of services.

But DJ wanted so much more. At an Adoption RI picnic, he introduced himself to a prospective parent by saying, "Hello, my name is DJ. I'm half Irish and half Italian. I'm waiting to be adopted. Are you looking to adopt?"

He immediately caught the eye of Christine Hunt, a woman searching for purpose after being widowed at a young age.

The children served by St. Mary's often experience abuse and trauma, which affects them behaviorally and psychologically. For DJ, his anger was deep and damaging. At first Christine worried that she didn't have the background or knowledge to help him.

That is until she received a letter from Patty Olney-Murphy, our Director of Clinical Services, and DJ's therapist. The letter detailed all of the good in DJ and all that he was capable of achieving. The letter helped turn Christine's view around and she knew that DJ was destined to be her son.

Life after adoption has been wonderful for this family, who travels and celebrates with cookouts whenever they can.

“This boy is the best thing that ever happened in my life. He is my inspiration with everything [he] has been through. I'm alive again because of this boy. I'm truly blessed for all that St. Mary's has brought into my life.”

– Christine Hunt

Outpatient Services

Outpatient Services, known as The Shepherd Program, provides a variety of programs to support children, adults, and families impacted by sexual abuse, sexual exploitation, and other trauma, such as family violence and physical abuse. Here is a summary of Shepherd Program offerings:

- **Office Based Counseling:** Clinicians provide trauma-informed care and specialize in sexual abuse specific treatment. Served 204 clients.
- **Enhanced Outpatient Services:** An intensive team approach focusing on safety, stability, and achieving well-being. Served 86 clients.
- **Equine-Assisted Therapy:** An experiential technique where participants learn about themselves and others by participating in activities with horses, discussing feelings, behaviors, and patterns. Served 73 clients.
- **Supporting Teens and Adults At Risk:** Serves males, females, and transgendered youth vulnerable to sexual exploitation and trafficking, up to age 25. Served 73 clients.
- **Supporting Adoptive and Foster Families Everywhere:** A community-based, team-based service focusing on preserving families formed through adoption and foster care. Served 40 clients.
- **Child and Family Trauma Treatment:** A community-based, team-based service focusing on supporting families with children who have experienced sexual abuse. Served 22 clients.
- **Hope for Healing Groups:** A series of ongoing weekly clinical support groups that focus on various areas including children/teens/adults who have experienced sexual abuse, and youth empowerment/avoiding exploitation. Served 112 clients.
- **Families Impacted by Sexual Abuse Curriculum:** A 12-14 week curriculum designed to provide support and education to caregivers of children affected by sexual abuse. Number served is included under Office Based Counseling.
- **Trauma-informed training and consultation:** Offer the Shepherd Training Series that includes CEUs as well as individual consultation and professional trainings regarding sexual abuse, sexual exploitation, or other trauma.

treatment modalities

Expressive Therapy

Cognitive Behavioral Therapy

Play Therapy

Trauma Focused-Cognitive Behavioral Therapy

Eye Movement Desensitization and Reprocessing

Equine Assisted Psychotherapy

Sensory Interventions

staff with advanced degrees

61%

clinicians service hours

17,172

"Because of the pandemic, St. Mary's Outpatient Department transitioned services to telehealth and saw an increase in the number of client service hours provided. This is partly due to our ability to meet client and family needs while they, too, were at home."



– Melissa Santoro
Director of Outpatient Services



Nikki's Story

The day Nikki walked into St. Mary's she felt she was a shell of a human being. After suffering a lifetime of sexual and physical abuse, her sense of who she was, and what she had to offer, felt broken.

She was convinced that if she shared her experiences, she would be disliked, thought to be disgusting, and found guilty of causing the situations in which she suffered. During her first therapy session, Nikki couldn't even speak, she was so afraid that her "secrets" would get away from her and be used against her.

But Nikki's experience with the staff at St. Mary's has given her the strength to grow, to explore her worth, to learn self-care, and stop blaming herself for the crimes committed against her. Telling her story has shown Nikki that she is strong and resilient, and she doesn't need to be alone to deal with her feelings.

Being believed and having her emotions validated has empowered her to live a safer, more fulfilling life. She has learned to set boundaries that protect her and advocates for herself when necessary. Today, Nikki has been encouraged to speak her truth and stand up for herself. The staff at St. Mary's continue to work with Nikki during her healing process.



I know I am not done walking this journey through healing, but I am most grateful for the loving guidance I have been shown by the staff at St. Mary's — who continue to walk by my side."

– Nikki

George N. Hunt Campus School

The George N. Hunt Campus School (GNHCS) provides highly structured, individualized instruction, and therapeutic services to students with learning, social, emotional and behavioral challenges. We are licensed by the Rhode Island Department of Education as a year-round, out-of-district special education school for grades K-12. The School follows RI's Common Core Standards.

Students can be referred to the campus school by Local Education Agencies to attend as a day student. The school also serves St. Mary's residential youth. All students must meet special education requirements to attend. Small class size and supportive staff ensure that individual needs are met. Our goal for all students is to prepare them to return to their public school or a less restrictive school, or to graduate ready to continue being successful learners. Here is a summary of services offered:

- Supportive learning programs are available throughout the year.
- Clinical and therapeutic support is provided to all students.
- Related services such as Occupational Therapy and Speech/Language services are available per the student's Individualized Education Plan (IEP).
- A reading specialist is available for education evaluations and support to improve reading skills per the student's IEP.
- Support is provided for credit recovery.
- An Extended School Year program component helps students to maintain social, emotional, and academic gains, credit recovery, and includes actively engaging them in a program that emphasizes the outdoors, nature, and the community.
- A 45-day assessment program, requested by a school district, is available to determine if a student qualifies for special education services and what services should include.
- Evaluations, requested by the IEP team, to meet three-year special education eligibility requirements or to identify specific areas of need.

students served

52

grades served

k-12

teachers' years
experience

164

“The George N. Hunt Campus School transitioned to distance learning when necessary while continuing to focus on the important social emotional side of our work so students could continue both their educational and personal growth despite the pandemic.”



– Martha J. Morris
School Administrator



Aleecia's story

Aleecia came to live at St. Mary's after experiencing childhood trauma. At first the teenager hid in her room, petrified, and feeling like no one was there for her, no one cared for her or trusted her. She had become a tough kid due to life circumstances and acted out in the early days of her time at St. Mary's.

But slowly, with the help of her Residential Counselor Keyara, Aleecia came out of her shell. She realized the importance of education and worked hard to finish her high school degree. She began to understand that her future was in her hands and dug deep into her own emotions and treatment. She soon developed the goal of moving from St. Mary's to live on her own, attend college, and work.

Key to her success was the close contact of Keyara who Aleecia calls a "mother figure who she never got to have before." Aleecia, now 18, is very near her goals – she is enrolled in the Community College of Rhode Island with a nursing major. And today, she knows that St. Mary's has her back and will be her stepping stone to a great adult life.

“You've got to just work on yourself. When you work on yourself you make accomplishments. St. Mary's is amazing. All of the higher ups, the staff, they do a really good job of taking care of the kids.”

– Aleecia

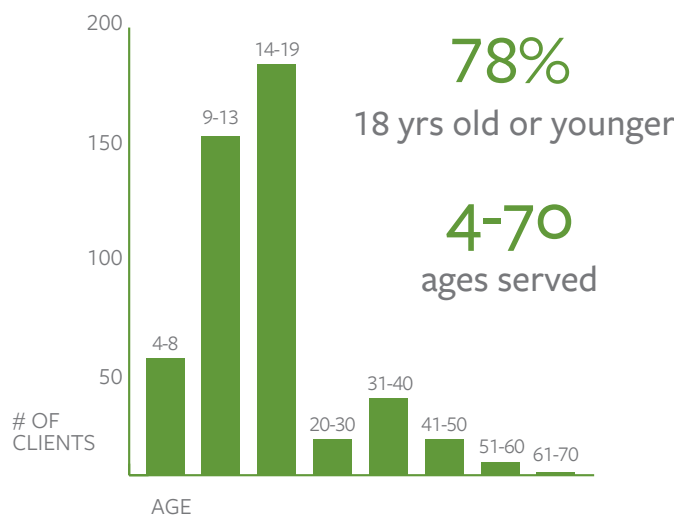
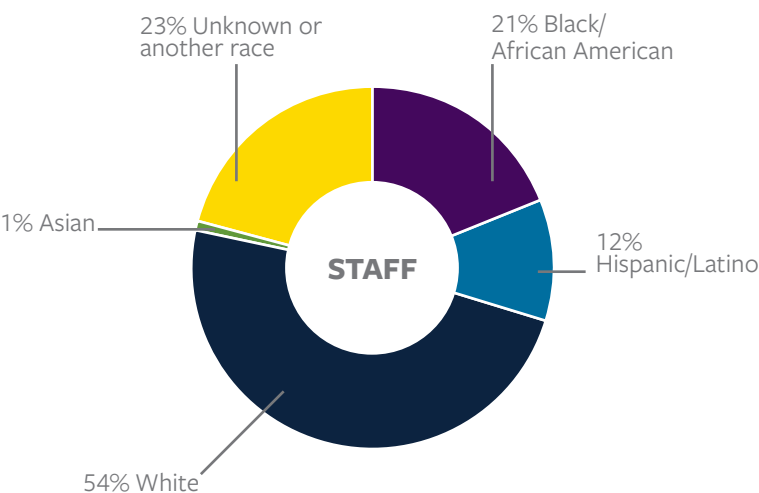
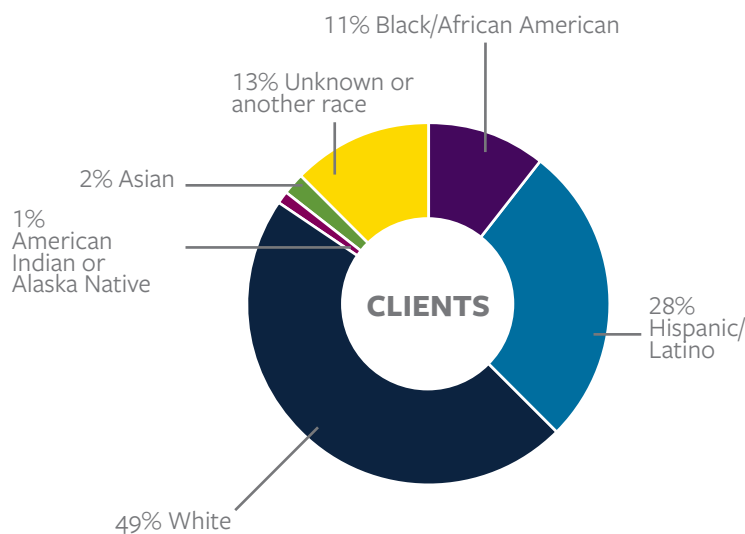
Impact at a Glance

St. Mary's Home for Children's impact on Rhode Island children and families affected by trauma.

clients served*
498

female 71% | male 29%

RI cities & towns served
90%



78%
18 yrs old or younger

4-70
ages served

9,950 residential bed nights

74,000 miles driven with clients

61,000 meals served

*This represents **individual** clients served. However, **most** clients access multiple agency services across multiple programs at any one time.

Leadership

St. Mary's Leadership Team

Carlene Casciano-McCann, *Executive Director*

Rosette Martinez, *Chief Operating Officer*

Evangelina Auclair, *Development Officer*

Nicole Froment, *Director of Nursing*

Anthony Maglione, *Director of Administration*

Eric McDuffee, *Director of Information Technology*

Linda Mobriant, *Director of Operations and PQI*

Martha J. Morris, *School Administrator*

Patricia Olney-Murphy, *Director of Clinical Services*

Melissa Santoro, *Director of Outpatient Services*

“During this year which highlighted racial injustice and inequality, St. Mary’s has taken several steps to become a more anti-racist organization. We have brought in special trainers for staff and clients as well as focused on ensuring our staff mirror our clients in terms of race, ethnicity, and gender. We have much more work to do but FY 2020 has been a productive year for diversity.”

– Carlene Casciano-McCann
Executive Director

Board of Directors

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Chair

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Vice President

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John Lombardi

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Raymond Steele

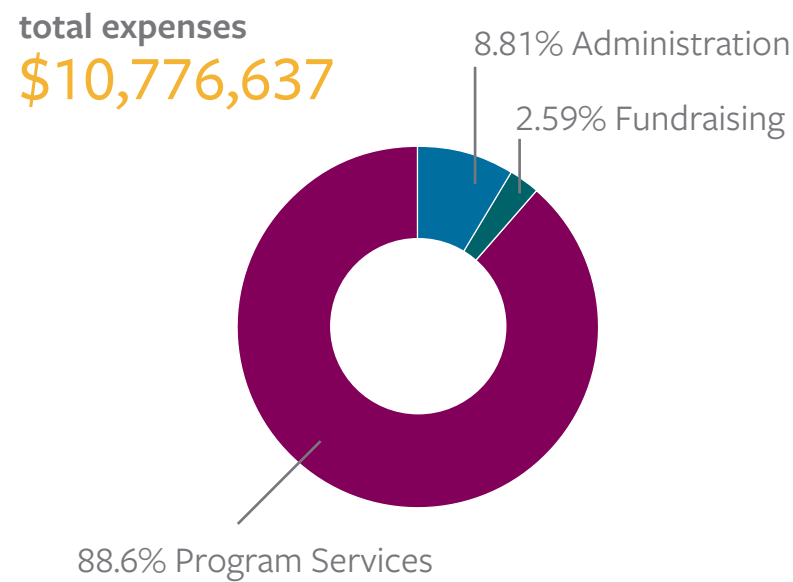
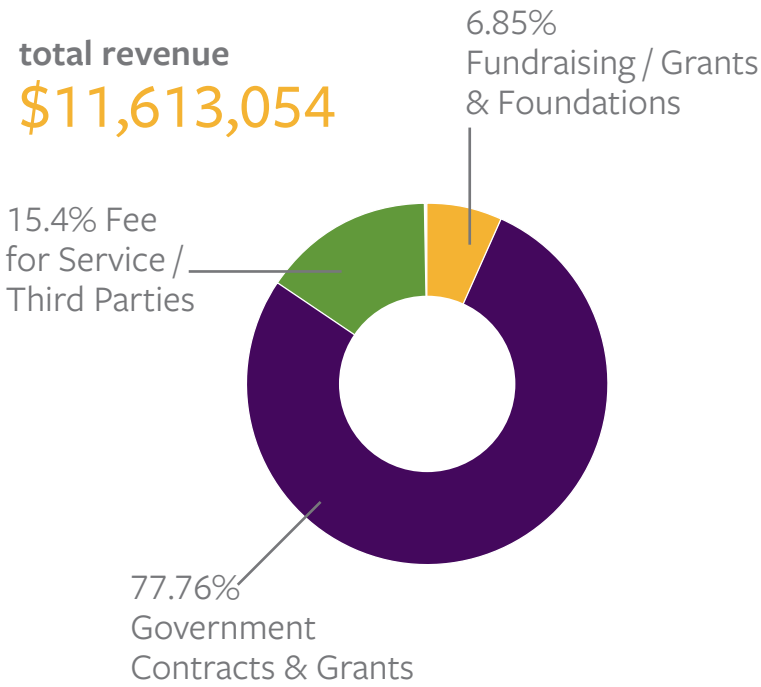
Dolores Zompa

Financials at a Glance

Fiscal Year 2020 was challenging financially. COVID-19 resulted in both a loss of revenue and increased expenses.

We were able to cover many of those costs due to generous grants from the Rhode Island Foundation, Champlin Foundation, and United Way of Rhode Island as well as many businesses and individual donors.

The financials shown represent audited amounts for the period July 1, 2019-June 30, 2020.



TOTAL REVENUE AND SUPPORT

Government Contracts and Grants	\$9,030,070	77.76%
RI DCYF		
Victims of Crime Act (VOCA)		
Cities and Towns		
Fee for Service/Third Parties	\$1,788,033	15.4%
Insurance Companies and Co-pays		
Fundraising/Grants & Foundations	\$794,951	6.85%
Private Foundation Support		
Businesses and Individual Donors		
Events		

TOTAL EXPENSES

Program Services	\$9,548,242	88.6%
Residential Services		
Outpatient Services		
George N. Hunt Campus School		
Administration	\$949,002	8.81%
Fundraising	\$279,393	2.59%

FISCAL YEAR 2020 TOTALS:

Total Revenue:	\$11,613,054
Total Expenses:	\$10,776,637
Net Assets, End of Year:	\$3,965,113
Change in Assets:	\$836,417

Donors at a Glance

We gratefully recognize the following individuals, organizations, businesses and foundations for gifts received from July 1, 2019 to June 30, 2020. The donor listing is based upon cumulative giving during this period of time. Every effort has been made to ensure that this listing is accurate. We sincerely apologize if you find that your name has been omitted or listed incorrectly. Please contact Vangy Auclair, Development Officer at 401-353-3900 or eaclair@smhfc.org to let us know of any errors or if you wish to be removed from public listings.

We also wish to express our deepest gratitude to all of our in-kind donors whose contributions supported our mission. **Thank you.**

Gifts of \$100,000 or more

Rhode Island Foundation

Gifts of \$25,000-\$74,999

The Champlin Foundation
Episcopal Charities Fund
Estate of Marion Law
Estate of Sylvia Long
Savage and Luther Family Fund
Shriners of RI Charities Trust

Gifts of \$10,000-\$24,999

CharterCARE Foundation
Mrs. Elizabeth H. Ingraham

Gifts of \$5,000-\$9,999

Atlantis Comfort Systems
Blue Cross Blue Shield of Rhode Island
Mr. Ernest L. Crivellone
Diocesan Investment Trust
Larry V. and Dorothy T. Egavian Foundation
Mr. and Mrs. Harry A. Hanoian
Mr. and Mrs. Donald Horton
The Honorable and Mrs. Charles Lombardi
Mr. and Mrs. John F. Lombardi
Movement Mortgage
Mrs. Barbara Papitto
Res/Title LLC

Gifts of \$2,500-\$4,999

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Boston Red Sox Foundation
Mr. and Mrs. Mark W. Brooks
Dr. and Mrs. Wayne Brown
Ms. Lorraine E. Butler and Mr. Wayne Reynolds

Ms. Carlene Casciano-McCann and Mr. Thomas McCann III
Mrs. Madeleine Mondor
The Murray Family Charitable Foundation
Navigant Credit Union
Nordson Corporation Foundation
Ocean State Charities Trust
Pacifica Foundation
Pawtucket Credit Union
State of Rhode Island General Fund
St. Paul's Episcopal Church of Wickford
Mr. and Mrs. Daniel Sullivan, Jr.
Ms. Dolores L. Zompa

Gifts of \$1,000-\$2,499

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Aurora Civic Association
Mr. Scott Avedisian
Mr. Ralph Branca
Mr. Dennis Burton
Butler & Messier, Inc.
Dan's Management Company d/b/a Dunkin' Donuts
Mr. and Mrs. Steven Day
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The Episcopal Conference Center
Mr. and Mrs. Arnold Friedman
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Mr. and Mrs. Glenn Grilli
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Mr. and Mrs. Bernard J. Smith
St. Martin's Episcopal Church
St. John's Episcopal Church
Mr. Michael Testa
Twin River
United Way of Rhode Island
W D & Associates Inc.
Western Realty

Gifts of \$500-\$999

Amica Mutual Insurance Company
Ms. Sherril Bailey
Mr. and Mrs. John Biddick
BlueCross and BlueShield Association
Dr. Steven Bonauto
Bradford-Sutcliffe Insurance
Braver Technology Solutions, LLC
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The Honorable Frank A. Ciccone III

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Reiser Charitable Gift Fund
St. Mary's Church Corporation
Holy Name Society
The Martone Group
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Gifts of \$100-\$499

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Accurate Molded Products
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Ms. Marisa A. Albanese
Mr. and Mrs. Jeffrey Allen
Amica Companies Foundation
Angie D'Albora Fund
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Boyle & Fogarty
Construction Co., Inc.
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Mr. Kevin Vitale
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